

Meadows Policy /Rules

We strive to provide our guests with an exceptionally safe, hygienic and friendly hotel experience. The following Hotel Policy has been established based on industry standards, management and operational procedures. These Hotel Policies are considered as a part of our reservation agreement with you.

Check In/out

- Hotel Check-in Time is 12 noon; Check-out Time is 10am.

Guest Profile

- Unmarried couples allowed above 21 years on presentation of ID proof.
- Bachelors allowed
- Suitable for children

Payment Related

- Credit/debit cards are accepted besides other multiple digital payment options.

Payment Mode

- You can pay now or you can pay at the hotel if your selected room type has this option.

Cancellation Policy

- Cancellation and prepayment policies vary according to the room type and plan opted. Please check the Fare policy associated with your room and plan.

Smoking/Alcohol consumption Rules

The Government of India has introduced a no smoking rule for hotels, restaurants and all public places. This means smoking is prohibited in all parts of the hotel except in designated areas of the hotel.

- All our rooms are non smoking rooms. Smoking is permitted on your room porch, courtyard and in the gardens.
- Alcohol consumption is not allowed within the property premises. Only in the bar or at booked banquet venues. Chewing of tobacco is strictly prohibited at the premises.

Pet(s) Related

- Pets are allowed on a leash on prior consent from the hotel. Please contact the hotel for detail terms and conditions.
- There are no pets living on the property.

Other Rules

- Allows private parties or events.

COVID19 POLICY

- Be assured that at the hotel we are following all the COVID safety guidelines laid down by the Maharashtra Government, AMC, and best practice recommendations by WHO, FHRAI, FOSTAC and FSSAI.
- Please note that choice / style of service of amenities may be altered to meet prevailing COVID safety guidelines.
- For banquets, due to the ongoing pandemic, final arrangements will be made only as permissible by local law / authorities.
- Use of the pool and spa is subject to government permission at the time.

Identity Proof

In keeping with Government regulations, we request each guest (regardless of occupancy) to carry a photo identity to present on check-in.

- Foreign nationals are required to present their valid passport and visa, without which the check-in is not allowed, as per Indian law.
- Indian nationals can present any government issued photo identity and address proof card e.g. driving license, passport, Aadhar card or voter ID card. PAN Card will not be accepted as the above.
- Also, please do keep handy proof of corporate affiliations, if you have made a corporate booking.

Extra Bed

Extra beds are available on advance notice, at a nominal additional charge.

Child Policy

One child up to the age of 6 years, sharing parent's bed, can stay on a complimentary basis, in the same room. For one child below 6 years of age, and one child between 6 and 12 years, we will provide an extra bed on chargeable basis in the same room. Breakfast is priced at Rs 350 per

child or can be paid as per actuals. For two children above 6 years of age, an additional room must be booked.

Visitor Policy

No visitors after 10:00 p.m. Visitors must notify Front Desk upon their arrival. Visitors must be accompanied by the registered guest at all times. Visitors are not allowed to use guest amenities. As a registered guest, you are responsible for your visitor at all times.

Lost & Found policy:

Meadows assume no liability for lost, misplaced, stolen, or damaged valuables or belongings.

Parking at own risk

All vehicle(s) must be listed on the registration at check-in. Parking for registered guest(s) is free. All vehicles are parked at the risk of the owner.

Drivers are not allowed to stay overnight on the property for security reasons.

Hotel Policy

- According to government regulations, a valid Photo ID has to be carried by every person above the age of 18 staying at The Meadows. The identification proofs accepted are Drivers License, Voters Card, Passport, ration card. Without valid ID the guest will not be allowed to check in.
- The primary guest checking in to the hotel must be at least 18 years of age.
- Early check-in or late check-out is subject to availability and may be chargeable. The standard check-in time is 12 noon and the standard check-out time is 10am. After booking, you will be sent an email confirmation with the hotel phone number. You can contact the hotel directly for early check-in or late check-out.
- The room tariff does not include taxes. Taxes as applicable are charged additionally on the tariff. The amount paid for room does not include charges for optional services and facilities (such as room service, mini bar, snacks or telephone calls). These will be charged at the time of check-out from the Hotel. Hotel will not be responsible for any check-in denied due to the aforesaid reason.
- The Hotel reserves the right of admission. Accommodation can be denied to guests posing as a 'couple' if suitable proof of identification is not presented at check-in. Hotel will not be responsible for any check-in denied due to the aforesaid reason.
- The Meadows reserves the right of admission for local residents. Hotel will not be responsible for any check-in denied due to the aforesaid reason.
- For any update, User shall pay applicable cancellation/modification charges.
- Modified bookings will be subject to availability and revised booking policy of the Hotel.

- The cancellation/modification charges are standard and any waiver is on the hotel's discretion.
- Number of modifications possible on a booking will be on the discretion of the hotel.
- Any e-coupon discount on the original booking shall be forfeited in the event of cancellation or modification.

*****The Hotel reserves the right to change/amend the above policy from time to time*****